

## **TERMS OF WEBSITE**

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### **TERMS OF WEBSITE USE**

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The information that is made available on our website is for general interest and for information only and does not under any circumstances amount to advice on which reliance should be placed. In particular, this information is not offered as a substitute for specific legal advice. We therefore disclaim to the fullest extent permitted by law all liability and responsibility arising (however such liability or responsibility shall arise) from any reliance placed on such information by any visitor to our website, or by anyone who may be informed of any of its contents. No representation, guarantee or warranty is given that the information on our website is accurate, complete or up to date. If you have a particular issue on which you need legal advice, please contact us.

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### **ACCESSING OUR WEBSITE**

We cannot guarantee uninterrupted and totally reliable access to our website and accept no liability whatsoever for any loss or damage arising as a result of problems with access. Whilst we take reasonable precautions to prevent computer viruses and other malicious programs from entering our website, we hereby exclude (to the fullest extent permitted by law) any loss or damage incurred by you as a result of using our website.

### **ACCEPTABLE USE**

You may use our website only for lawful purposes. You must not use our website in any way that breaches any applicable local, national or international law or regulation. We reserve the right to restrict or terminate your access to the website if you are in breach of the above.

### **INTELLECTUAL PROPERTY RIGHTS**

The intellectual property rights in our website, and in the material published on it, including without limitation, all designs, text, graphics and their selection or arrangement on this website; are protected by patent, trademark, service mark, design right, copyright and/or other intellectual property right (as the case may be) laws and treaties around the world. All such rights are reserved.

Any use of materials on this website, which is not authorised above, or which is used without our prior written consent, is strictly prohibited.

Reference:	CHA-T&C-POL-0001	Issue No.:	2026-1	Date of Issue	10/03/2026
Originated By:	Lauren Parrott	Authorised By:	Claire Owens	Page 1 of 2	

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### **WEBSITE UPDATES**

We aim to update our website regularly and may change the content at any time. If the need arises, we may suspend access to our website or close it indefinitely. Any of the material on our website may be out of date at any given time, and we are under no obligation to update such material.

### **OUR LIABILITY**

We cannot guarantee that any information appearing on this website will always be completely accurate and up to date. To the fullest extent permitted by law, the material displayed on our website is provided without any guarantees, representations, conditions or warranties as to its accuracy

### **INFORMATION ABOUT YOU AND YOUR VISITS TO OUR WEBSITE**

We process information about you in accordance with our Privacy Policy. We may collect information from you in order to enable us to process any requests you may make. By using our website, you consent to such processing. We will ask your permission to do so.

### **COOKIES AND TRACKING**

Our website uses cookies and similar technologies to help us improve your browsing experience and the functionality of the site. Cookies are small files placed on your device that help us understand how visitors use our website and enable certain features to operate correctly.

By continuing to use our website, you consent to our use of cookies. You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies. If you disable or refuse cookies, please note that some parts of this website may become inaccessible or not function properly.

### **LINKING TO OUR WEBSITE**

Our website must not be framed on any other website, nor may you create a link to any part of our website without our prior written consent.

### **VARIATIONS**

We may revise these terms of use at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we make, as they are binding on you. Some of the provisions contained in these terms of use may also be superseded by provisions or notices published elsewhere on our website.

### **ACCESSIBILITY**

We are committed to making our website accessible to as many users as possible. If you experience any difficulty in accessing any part of our website, please contact us at [sales@channelfire.co.uk](mailto:sales@channelfire.co.uk)

### **JURISDICTION AND APPLICABLE LAW**

The Courts of England and Wales will have exclusive jurisdiction over any claim arising from, or related to, a visit to our website although we retain the right to bring proceedings against you for breach of these terms of use in any other relevant country. These terms of use are governed by English law.

### **YOUR CONCERNS**

If you have any concerns about material that appears on our website, please contact [sales@channelfire.co.uk](mailto:sales@channelfire.co.uk) or telephone on 01797 335050.

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